



Care and Maintenance

To make sure that it looks beautiful and lasts for a very long time, it is important that your oak flooring is taken proper care of:

Preventive Maintenance

- Place felt floor-protectors under pieces of furniture which are moved regularly to prevent scratches.
- When moving furniture into position after the flooring has been installed, use strong protective sheets to cover the floor and avoid dragging heavy appliances and furniture over the wooden surface.
- Use dirt-trapping mats at all entrances to keep dirt off your floor. They also help absorb excess moisture.
- Avoid using castor or plastic wheels directly on the floor surface. In areas where office chairs or castor wheels may be used, install clear, protective vinyl chair mats.
- Do not use masking or other types of adhesive tapes on the surface coating of the plank as removal may result in coating damage.

Routine Maintenance

- Sweep or vacuum the floor regularly to get rid of dirt and grit which could cause wear and tear.
- Wipe off spills from the floor surface as soon as possible.
- Clean the floor only using special timber-specific PH neutral floor cleaners and warm water. Don't use general household cleaners as they could damage the protective coating of the wood. BONA, WOCA and LOBA solutions are available from reputable flooring retailers. Consult instructions before use.



- Use a damp mop or spray mop (preferably with a microfiber head) to clean dirty areas. Mop in the direction of the grain to make cleaning easier and more effective.
- Use minimum amount of water, when cleaning your wooden floor. Excess water could seep into the floorboards, leading to cupping and delamination.
- Like other smooth floors, timber flooring can be extremely slippery when wet. After cleaning, wipe excess moisture using a clean rag or towel.
- Do not use a steam mop to clean your floor. The steam could force itself into small gaps on the surface, damaging the floor surface. Also avoid steel wool, abrasive cleaners and scouring powder. Any waxing or polishing should be performed only by a professional.

Environmental Considerations

- Extreme temperature and humidity fluctuations and air conditioning could lead to issues such as cracking and shrinking. Please maintain relative humidity between 40% and 60% in the room. Constant site variations above or below these limits may require the use of a humidifier. Good airflow and ventilation is required to avoid heat and cooling extremes. Long-term exposure may result in changes to the flooring surface.
- Long-term exposure to heat and sunlight could cause discoloration and fading. Use blinds, curtains, rugs, etc. to limit exposure to light and heat.

Scratching and Denting

- Regularly inspect your floor for signs of damage. Finding problems early will help you fix them before they become serious.
- If your flooring is showing signs of wear and tear, you can recoat your oak floors to get back its original sheen. Recoating should only be done by an expert.
- If the timber floors have worn down to bare wood, it may need to be re-sanded and coated to prevent permanent damage. Re-sanding and coating is a time-consuming process which should only be performed by a professional.
- Our oak floors are coated with matt-finish lacquer or oil. If coating repairs or future re-coating is required, please contact a coating professional if you lack the experience to complete this task. Small repairs are possible to the surface coating however it is vital that a test sample with a compatible brand of water-based coating is done prior to attempting the final in-situ repair.

If samples are not available attempt a small test area in a cupboard or less visible location within the room. Touch up kits are available from reputable flooring retailers.

- It is important to make sure that the internal environment is “timber friendly”. After installing an engineered oak flooring, the area should be protected from direct sunlight, extreme temperature and humidity variations, and be well-ventilated. Failure to do so could lead to distortion, fading, excessive contraction/expansion and noisy floors.

Disclaimer: Aspire Floors has used its reasonable endeavours to ensure the accuracy and reliability of the information contained herein and, to the extent permitted by law, will not be liable for any inaccuracies, omissions or errors in this information nor for any actions taken in reliance on this information. Products must be installed in accordance with relevant installation recommendations and industry best practices.



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